

Minutes of the meeting of the Calderdale and Kirklees Joint Health Scrutiny Committee held on Monday 22nd February, 2016.

Members: Councillors M James, Calderdale Council, Joint Chair (In the Chair for this meeting), Councillors H Blagbrough, M Burton and A Wilkinson (all Calderdale Council) and Councillors R Barraclough, A Marchington, E Smaje (Joint Chair) and M Walton (all Kirklees Council)

Officers: Mike Lodge and Paul Preston, Scrutiny Support (Calderdale Council) and Richard Dunne (Kirklees Council)

Clinical Commissioning Group (CCG): Dr Matt Walsh and Carol McKenna, Chief Officers, Calderdale CCG and Greater Huddersfield CCG), Penny Woodhead and Jen Mulcahy.

Healthwatch: Rory Deighton, Director at Healthwatch, Kirklees

Nine deputations in person from members of the public at the meeting

1. Chair's announcement

The Chair announced that although the Committee would not be taking questions from members of the public at this meeting, if anybody had any questions they wished to bring to the attention of the Panel, they should forward them to Mike Lodge or Richard Dunne, via the publicised e-mail contact addresses following this meeting.

2. To receive deputations from members of the public

Councillor James, the Joint Chair informed all present that he had received notice of nine deputations from members of the public which would be heard at this meeting.

The Committee then proceeded to hear the following deputations from Members of the Public:-

- i. Calderdale & Kirklees 999 Call for the NHS – statement made by Jenny Shepherd, Chair of Calderdale and Kirklees 999 Call for the NHS
- ii. Christine Hyde, Dewsbury Keep Our NHS Public (Save Our Hospital Services)
- iii. Mike James, Kirklees resident
- iv. Terry Hallworth, member of the public
- v. Jane Rendle, Chair of the Calderdale 38 Degrees NHS Campaign Group
- vi. Paul Cooney on behalf of Huddersfield Keep Our NHS Public and other campaigning groups
- vii. Pat Jones, on behalf of Slawit (Slaithwaite) Health Centre SOS in Huddersfield

- viii. Chris Owen (accompanied by Dave Green), both members of a steering committee, "Hands of HRI"
- ix. Nora Everitt, Barnsley Save our NHS

At the conclusion of hearing all the deputations, the Chair of the meeting (Councillor James) responded that the Joint Committee Members had received legal advice from both local authorities and had been advised that the Joint Committee had no legal powers to stop the consultation process. There would be a sequence in law that would unfold in due course in this matter and he also added that further legal advice received was that the Lambeth case, highlighted by a number of the deputations, was not representative, and could not be used.

3. Have your Say – Public Consultation about future arrangements for hospital and community services

Matt Walsh and Carol McKenna, the Chief Officers for Calderdale CCG and Greater Huddersfield CCG, along with two other Officers from the CCG attended the meeting and presented the CCGs' draft consultation document and consultation materials concerning future arrangements for hospital and community health services.

Matt Walsh, in introducing the item, mentioned by way of background, he was a General Practitioner (GP), was passionate about quality and doing the best we can for the people we serve. He added that both himself and colleagues at the CCG had worked hard to establish a dialogue with this Joint Health Overview and Scrutiny Committee.

He added that both the Calderdale and Huddersfield CCGs had held Governing Body meetings in public in the last few weeks, and that both Governing Bodies had delegated authority to him and his colleagues to get the draft consultation document to a stage where it was ready to be published as a final version. He added that they had also being authorised to make a decision on a schedule of meetings and launch date and that it was hoped that they would be in a position later this week to move towards a formal consultation.

Thereafter, followed a series of questions from Members of the Committee which were responded to by Matt Walsh and/or his CCG colleagues.

Q. Comment - A Councillor informed the public present that Members of this Joint Health Overview and Scrutiny Committee (JHOSC) had submitted comments to the CCG on the draft consultation document.

A. CCG responded that they had tabulated all comments received from the JHOSC

Q. A Councillor acknowledged there were quite a few amendments in the current copy of the draft consultation document they had.

A. CCG responded that the latest version had been updated and had taken account of the most recent responses received from JHOSC members.

Q. A question was asked about what arrangements the CCG had in place for the formal launch of the consultation?

A. CCG responded that the launch would be included on the Right Care, Right Time, Right Place website. Key stakeholders would also be informed ahead of the launch of a formal consultation and there would be some tailor made communications prepared such as for Members of Parliament.

Q. Would the CCG be using any other forms of media to notify of the launch?

A. The CCG had a media plan, a social media plan would be established and the format of the document (e.g. a summary document and easy to read document to be produced). We will ensure the CCG has information on all the formats produced.

Q. Comment: The JHOSC asked that all its comments it had made on the draft consultation document be made publicly available. In addition comments were made about correcting a spelling error in an earlier document; about reference to Public Finance Initiatives (PFI) and the narrative in the main/ summary documents. Also reference to Healthwatch testing and the Consultation Institute input / feedback and increase in narrative, but some vagueness in clarity, citing an example of “community services” – this needed expanding on.

A. The CCG responded that the Consultation Institute had provided them with Support, advice and commentary and this had all been taken into account. In term so the questionnaire in the draft consultation document, the CCG said they would take further advice from the Consultation Institute as to whether this questionnaire should be include separately or not from the main document

Matt Walsh added that in response to Clinical Senate report, this had been included in the initial business case. In relation to the query re PFI, he mentioned that there was a reference to PFI in the “options” section of the document.

Q. A Member mentioned the questionnaire questions and felt some of the clinical care themed questions were a little repetitive in nature. Is there anything we’ve missed in the questions proposed? And how will you receive and track information?

A. The rationale behind the questions came from the pre-consultation engagement work. In the drop down boxes for responses (electronically), we will be looking at analysing key words/themes.

Q. A Member enquired whether the CCG had thought of including a “QRC” code reader on the consultation document?

A. The CCG had responded they hadn't at this time, but look into this suggestion.

Q. A Member enquired how the CCG could ensure that the questionnaire returned were only filled in once by a respondent (i.e. to ensure one person did not send multiple responses to the consultation).

A. The CCG responded that they did not have any formal systems in place that would make them aware of the details of individual respondents to the formal questionnaire.

Q. Comment: A Member enquired about the "average travel times" for journeys quoted in the draft consultation document and would like examples of the "furthest travel times" including as well.

Q. A Member enquired about the matter of the Trauma Unit currently based at Huddersfield Royal Infirmary (HRI) – is information currently included in the draft consultation document relating to this?

A. The CCG responded that the Trauma unit would be based in the emergency care centre, and we need to reconsider how we frame this information in the urgent care section of the document.

Q. A Member enquired about the Royal Colleges and compliance regulations and if the Trust were not able to meet compliances, does it affect the insurances you have to pay / recruitment?

A. The CCG responded that insurance issues were undertaken by the providers, not the commissioners and that issue needed to be picked up in the Finance section. They also added that if any organisation did not meet compliance, the Regulator would act and services would end up moving from one provider to another. They also talked about the recruitment and retention issues for fantastic practitioners.

Q. A Member enquired about the section on the questionnaire for respondents to include their postcode on. It was currently on the equality impact section of the form and it was requested that it be also included on the front page of the actual questionnaire in order to capture as many postcode responses as possible.

A. The CCG agreed to look into this request.

Q JHOSC members commented on the Planned Care and travelling section and felt that the times quoted need to be more specific and also referenced the section on Emergency and Acute care and the need for more focus to be given on clinical outcomes. They also mentioned the summary version and questionnaire and acknowledged that some people would not want to or read the full length consultation document. A question was asked about how further information requested by respondents could be conveyed?

A. In response, the CCG intended to produce a (Frequently Asked Questions) FAQ section through its website to provide further information.

Q. A Member enquired about the sections of the document that referred vaguely to areas such as “South Huddersfield” or “South Halifax” and requested that this be expanded to refer to locality place names in such areas etc.

A. The CCG responded that this point had been picked up

Rory Deighton, Director at Healthwatch, Kirklees attended the meeting. Healthwatch had trialled the proposed questionnaire and welcomed the introduction of an easy read version. The key concern they had with the questionnaire going forward was they wanted to ensure all the questions asked were as open as possible. Healthwatch had also commented on the issue surrounding public transport and travel times and the potential impact this may have on the most vulnerable persons in the community.

Q. A Member enquired about the district becoming a pilot site for a new model of care called Vanguard which would provide a valuable opportunity for the CCG, the Council and Local GP’s and other providers of health and social care to develop new and innovative ways of providing services. Reference was made to the roll-out of the Calderdale Vanguard in the Upper Calder Valley and that in Kirklees, that greater Huddersfield CCG had appointed Locala Community Partnership to be the lead provider for care closer to Home services.

A. The CCG responded to Joint Committee questions about Care Closer to Home and community services and added they wanted to get a view about these services, adding that many of these services do not need to be delivered through hospital sites.

Q. A Member enquired about the 111 telephone service in our area, adding that some people had concerns about this service?

A In response, the CCG mentioned that the 111 service was commissioned and it had its strongpoints and challenges. They added that the effectiveness of the service was being looked at by a completely separate review.

Q. A Member enquired when the CCG was going to provide the JHOSC with a formal notification for a date when the consultation would start?

A. The CCG said they would be taking away the further responses received from the JHOSC and it was anticipated that a letter would be dispatched in the next couple of days.

Q. A Member enquired how long the consultation period would be?

A. The CCG responded that it was anticipated the consultation period would be for a period of 14 weeks. In addition, they were looking at holding a schedule of public meetings, primarily early evenings at venues that could

accommodate 200+ attendees. A couple more meetings would be held on Saturdays.

Q. Another member briefly commented on the forthcoming local elections and whether the purdah period would have an impact on the consultation timetable.

4. Committee Work Programme and Future activity

Councillor M James (Committee Joint Chair) presented a report which outlined proposed future meeting dates and other activities and mentioned this item afforded Committee members to agree any further activity they may wish to undertake.

He also stressed the document was draft and dates and items could change dependent on the timing of the consultation period.

It was agreed that the Committee Work Programme and Future Activity, as now submitted be noted.